

Course Outline Weekly

Weeks	Topics
1.	Introduction and Review of Probability
2.	Definition and Properties of Poisson processes
3.	Combining and Splitting Poisson Processes
4.	Non-homogeneous Poisson processes
5.	Definition of renewal processes
6.	Asymptotic behavior of renewal processes
7.	Renewal reward processes
8.	Birth-death processes
9.	Uniformization
10.	Midterm Exam
11.	Little's Law
12.	Simple Markovian Queueing Systems
13.	Simple Markovian Queueing Systems with Capacity Constraints
14.	Advanced Markovian Queueing Systems
15.	Study for the Final Exam
16.	Final Exam

Assessment Methods

Course activities	Number	Percentage
Attendance		
Laboratory		
Application		
Field activities		
Specific practical training		
Assignments	4	10%
Presentation		
Project		
Seminar		
Midterms	1	40%
Final exam	1	50%
Total	6	100%
Percentage of semester activities contributing grade success		50%
Percentage of final exam contributing grade success		50%
Total		100%

Workload and ECTS Calculation

Activities	Number	Duration (hour)	Total Work Load
Course Duration (x14)	14	3	42
Laboratory			
Application			
Specific practical training			
Field activities			
Study Hours Out of Class (Preliminary work, reinforcement, etc.)	14	4	56
Presentation / Seminar Preparation			
Project			
Homework assignment	4	8	32
Midterms (Study duration)	1	20	20
Final Exam (Study duration)	1	30	30
Total Work Load			180

MATRIX OF THE COURSE LEARNING OUTCOMES VERSUS PROGRAM OUTCOMES

Program Outcomes	Contribution level*				
	1	2	3	4	5
1					X
2					X
3			X		
4			X		
5		X			
6			X		
7	X				
8	X				
9	X				
10	X				

Course Outline Weekly

Weeks	Topics
1.	Fundamental concepts of heuristics
2.	Basic search methods and heuristics
3.	Basic search methods and heuristics
4.	Simulated annealing
5.	Simulated annealing
6.	Tabu search
7.	Tabu search
8.	Genetic algorithms
9.	Genetic algorithms
10.	Swarm intelligence
11.	Swarm intelligence
12.	Variable neighborhood search
13.	Performance evaluation and comparison of heuristics
14.	Project Presentations and Discussions
15.	Study for the Final Exam
16.	Final Exam

Assessment Methods

Course activities	Number	Percentage
Attendance		
Laboratory		
Application		
Field activities		
Specific practical training		
Assignments	5	% 20
Presentation	1	% 10
Project	1	% 30
Seminar		
Midterms		
Final exam	1	% 40
Total	8	% 100
Percentage of semester activities contributing grade success		% 60
Percentage of final exam contributing grade success		% 40
Total		% 100

Workload and ECTS Calculation

Activities	Number	Duration (hour)	Total Work Load
Course Duration (x14)	14	3	42
Laboratory			
Application			
Specific practical training			
Field activities			
Study Hours Out of Class (Preliminary work, reinforcement, etc.)	14	3	42
Presentation / Seminar Preparation	1	10	10
Project	1	40	40
Homework assignment			
Midterms (Study duration)	1	18	18
Final Exam (Study duration)	1	28	28
Total Work Load			180

MATRIX OF THE COURSE LEARNING OUTCOMES VERSUS PROGRAM OUTCOMES

Program Outcomes	Contribution level*				
	1	2	3	4	5
1			X		
2			X		
3		X			
4			X		
5				X	
6					X
7			X		
8		X			
9			X		
10			X		

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Course Outline Weekly

Weeks	Topics
1.	Introduction to Supply Chain Management
2.	Supply Chain Components and Metrics
3.	Network Design in the Supply Chain
4.	Network Design in the Supply Chain
5.	Network Design in the Supply Chain
6.	Managing Economies of Scale in a Supply Chain: Cycle Inventory
7.	Managing Economies of Scale in a Supply Chain: Safety Inventory
8.	Determining the Optimum Level of Product Availability
9.	Midterm Exam
10.	Sourcing Decisions in a Supply Chain
11.	Bullwhip effect
12.	Supply chain contracts
13.	Supply chain contracts
14.	Coordination in a Supply Chain
15.	Study for the Final Exam
16.	Final Exam

Assessment Methods

Course activities	Number	Percentage
Attendance		
Laboratory		
Application		
Field activities		
Specific practical training		
Assignments	4	% 20
Presentation	2	% 10
Project	2	% 20
Seminar		
Midterms	1	%20
Final exam	1	% 40
Total		% 100
Percentage of semester activities contributing grade success		% 60
Percentage of final exam contributing grade success		% 40
Total		% 100

Workload and ECTS Calculation

Activities	Number	Duration (hour)	Total Work Load
Course Duration (x14)	14	3	42
Laboratory			
Application			
Specific practical training			
Field activities			
Study Hours Out of Class (Preliminary work, reinforcement, etc.)	12	3	36
Presentation / Seminar Preparation	2	6	12
Project	2	22	44
Homework assignment	4	4	16
Midterms (Study duration)	1	12	12
Final Exam (Study duration)	1	18	18
Total Work Load			180

MATRIX OF THE COURSE LEARNING OUTCOMES VERSUS PROGRAM OUTCOMES

Program Outcomes	Contribution level*				
	1	2	3	4	5
1			X		
2				X	
3					X
4					X
5					X
6		X			
7		X			
8	X				
9	X				
10					X

Course Outline Weekly

Weeks	Topics
1.	Methodologies and technologies of Decision Support Systems
2.	Modelling and decision making in Decision Support Systems
3.	Analysis and optimization in Decision Support Systems
4.	Analysis and optimization in Decision Support Systems
5.	Data modelling in Decision Support Systems
6.	Data modelling in Decision Support Systems
7.	Data warehousing and distributed databases in Decision Support Systems
8.	Data warehousing and distributed databases in Decision Support Systems
9.	Midterm
10.	Life cycles of Decision Support Systems
11.	Design principles of Decision Support Systems
12.	Group Decision Support Systems
13.	Artificial Intelligence in Decision Support Systems
14.	Project Presentation
15.	Study for the Final Exam
16.	Final Exam

Assessment Methods

Course activities	Number	Percentage
Attendance		
Laboratory		
Application		
Field activities		
Specific practical training		
Assignments		
Presentation		
Project	1	% 30
Seminar		
Midterms	1	%30
Final exam	1	% 40
Total		% 100
Percentage of semester activities contributing grade success		% 60
Percentage of final exam contributing grade success		% 40
Total		% 100

Workload and ECTS Calculation

Activities	Number	Duration (hour)	Total Work Load
Course Duration (x14)	14	3	42
Laboratory			
Application			
Specific practical training			
Field activities			
Study Hours Out of Class (Preliminary work, reinforcement, etc.)	12	4	48
Presentation / Seminar Preparation	1	8	8
Project	1	40	40
Homework assignment			
Midterms (Study duration)	1	18	18
Final Exam (Study duration)	1	24	24
Total Work Load			180

MATRIX OF THE COURSE LEARNING OUTCOMES VERSUS PROGRAM OUTCOMES

Program Outcomes	Contribution level*				
	1	2	3	4	5
1			X		
2				X	
3					X
4					X
5			X		
6				X	
7			X		
8	X				
9	X				
10	X				

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Course Outline Weekly

Weeks	Topics
1.	Introduction to regression and model building
2.	Simple linear regression - least squares estimation
3.	Simple linear regression - estimation, prediction
4.	Multiple linear regression - least squares estimation
5.	Multiple linear regression - estimation, prediction
6.	Model adequacy checking - residual analysis
7.	Model adequacy checking - PRESS statistics, outliers, lack of fit
8.	Transformations
9.	Midterm exam
10.	Diagnostics for leverage and influence
11.	Indicator variables
12.	Variable selection and model building
13.	Case studies
14.	Case studies
15.	Study for the Final Exam
16.	Final Exam

Assessment Methods

Course activities	Number	Percentage
Attendance	13	10
Laboratory	0	0
Application	0	0
Field activities	0	0
Specific practical training	0	0
Assignments	0	0
Presentation	0	0
Project	1	25
Seminar	0	0
Midterms	1	25
Final exam	1	40
Total		% 100
Percentage of semester activities contributing grade success		% 60
Percentage of final exam contributing grade success		% 40
Total		% 100

Workload and ECTS Calculation

Activities	Number	Duration (hour)	Total Work Load
Course Duration (x14)	14	3	42
Laboratory	0	0	0
Application	0	0	0
Specific practical training	0	0	0
Field activities	0	0	0
Study Hours Out of Class (Preliminary work, reinforcement, ect)	12	5	60
Presentation / Seminar Preparation	0	0	0
Project	1	40	40
Homework assignment	0	0	0
Midterms (Study duration)	1	16	16
Final Exam (Study duration)	1	22	22
Total Work Load			180

MATRIX OF THE COURSE LEARNING OUTCOMES VERSUS PROGRAM OUTCOMES

Program Outcomes	Contribution level*				
	1	2	3	4	5
1			X		
2					X
3			X		
4					X
5			X		
6				X	
7			X		
8		X			
9		X			
10		X			

	• Hagan, J.T. (ed.). Principles of Quality Costs, American Society for Quality Control, Wisconsin, 1986. • America's Quality Coaches: Deming, Juran, Crosby, Conway. • Taguchi, G., Clausing, D. (1990) "Robust Quality", Harvard Business Review, pg. 65-75. • Juran, J.M., Godfrey, A.B. (1999). Juran's Quality Handbook. 5th ed., McGraw-Hill.
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Course Outline Weekly

Weeks	Topics
1.	Management aspects of quality
2.	8 Dimensions of Quality, Quality Costs
3.	Views and contributions of Deming, Juran, Crosby, Taguchi
4.	Total Quality in Organizations
5.	Leadership, Quality Statements, Strategic Planning
6.	Hoshin Kanri, Poka Yoke
7.	Quality Management Systems
8.	Six Sigma Methodology
9.	Midterm exam
10.	Six Sigma Methodology
11.	TQM vs Six Sigma
12.	Quality Function Deployment
13.	Failure Modes and Effects Analysis
14.	Quality in the US, Japan, and PRC, effects of quality problems on companies success
15.	Study for the Final Exam
16.	Final Exam

Assessment Methods

Course activities	Number	Percentage
Attendance	13	5
Laboratory	0	0
Application	0	0
Field activities	0	0
Specific practical training	0	0
Assignments	0	0
Presentation	3	30
Project	0	0
Seminar	0	0
Midterms	1	25
Final exam	1	40
Total	8	% 100
Percentage of semester activities contributing grade success		% 60
Percentage of final exam contributing grade success		% 40
Total		% 100

Workload and ECTS Calculation

Activities	Number	Duration (hour)	Total Work Load
Course Duration (x14)	14	3	42
Laboratory	0	0	0
Application	0	0	0
Specific practical training	0	0	0
Field activities	0	0	0
Study Hours Out of Class (Preliminary work, reinforcement, ect)	12	4	48
Presentation / Seminar Preparation	3	17	51
Project	0	0	0
Homework assignment	0	0	0
Midterms (Study duration)	1	15	15
Final Exam (Study duration)	1	24	24
Total Work Load			180

MATRIX OF THE COURSE LEARNING OUTCOMES VERSUS PROGRAM OUTCOMES

Program Outcomes	Contribution level*				
	1	2	3	4	5
1			X		
2		X			
3					X
4		X			
5			X		
6	X				
7				X	
8				X	
9			X		
10	X				

Course Outline Weekly

Weeks	Topics
1.	Introduction to linear programming
2.	Large-scale modeling and solution methodologies
3.	Case study: linear programming
4.	Case study: large scale problems
5.	Case study: transportation/assignment problems
6.	Case study: integer programming
7.	Case study: integer programming
8.	Case study: network models
9.	Midterm Exam
10.	Case study: network models
11.	Case study: queuing theory
12.	Case study: inventory systems
13.	Case study: game theory
14.	Project presentations
15.	Study for the Final Exam
16.	Final Exam

Assessment Methods

Course activities	Number	Percentage
Attendance	13	5
Laboratory	0	0
Application	0	0
Field activities	0	0
Specific practical training	0	0
Assignments	5	5
Presentation	1	10
Project	1	10
Seminar	0	0
Midterms	1	30
Final exam	1	40
Total	8	% 100
Percentage of semester activities contributing grade success		% 60
Percentage of final exam contributing grade success		% 40
Total		% 100

Workload and ECTS Calculation

Activities	Number	Duration (hour)	Total Work Load
Course Duration (x14)	14	3	42
Laboratory			
Application			
Specific practical training			
Field activities			
Study Hours Out of Class (Preliminary work, reinforcement, etc.)	13	3	39
Presentation / Seminar Preparation	1	14	14
Project	1	40	40
Homework assignment	5	3	15
Midterms (Study duration)	1	12	12
Final Exam (Study duration)	1	18	18
Total Work Load			180

MATRIX OF THE COURSE LEARNING OUTCOMES VERSUS PROGRAM OUTCOMES

Program Outcomes	Contribution level*				
	1	2	3	4	5
1			X		
2			X		
3			X		
4			X		
5				X	
6	X				
7			X		
8	X				
9	X				
10					X